

**VALUE VISION**  
**Vision Care Plan Benefit Summary**

Services	Member Cost
<b>Eye Examinations</b> Member, spouse and children .....Every 12 months *Including dilation as professionally indicated .....	\$0.00
<b>Frames</b> Member, spouse, children age 19 and over .....Every 12 months *Frame – up to \$70.00 retail..... *Frame – over \$70.00 retail.....	\$40.00 \$40.00 plus 10% off the amount over \$70.00
<b>Spectacle lenses (per pair)</b> Member, spouse and children .....Every 12 months *Single Vision ..... *Bifocal ..... *Trifocal ..... *Lenticular .....	\$35.00 \$55.00 \$65.00 \$110.00
<b>Spectacle lens options (add to spectacle lens prices)</b> *Standard Progressive Lenses..... *Premium Progressive Lenses..... *Blended Invisible Bifocals..... *High Index..... *Polarized..... *Glass Lenses..... *Polycarbonate Lenses..... *Scratch Resistant Coating..... *Glare Resistant Coating..... *Ultraviolet Coating..... *Solid Tint..... *Gradient Tint..... *PGX Lenses..... *Plastic Photosensitive Lenses..... *Intermediate Vision Lenses.....	\$75.00 \$125.00 \$20.00 \$55.00 \$75.00 \$18.00 \$30.00 \$20.00 \$45.00 \$15.00 \$10.00 \$12.00 \$35.00 \$65.00 \$30.00
<b>Contact Lenses (per dispense)</b> Member, spouse, children age 19 and over .....Every 12 months Children under age 19.....Every 12 months *Conventional..... *Disposable/Planned Replacement..... *Contact Lens Evaluation/Fitting..... *LENS 123® Mail Order Contact Lens Replacement Program.....	20% off Usual & Customary 10% off Usual & Customary 15% off Usual & Customary up to 50% off Retail Prices
<b>Other Products</b> *Non-Prescription Sunglasses..... *Other Ancillary Products/Solutions.....	20% off Usual & Customary 10% off Usual & Customary

**How do I receive services from a provider in the network?**

- Note: Members will receive comparable values through their everyday low price on eye exams, frame and contact lens purchases at Wal-Mart.
- Note: Special lens designs, materials, powers and frames may require additional cost.

For more information prior to enrolling, call **1-877-923-2847** (toll free) or visit Davis Vision's Website at: **www.davisvision.com** and enter client control code **2316**.

Once enrolled, please call Davis Vision at **1-800-999-5431** with questions or visit Davis Vision's website: **www.davisvision.com**

## What are my services?

Through special arrangements, Davis Vision provides a covered eye examination and discounts on eyewear and contact lenses to members. Please see the “Vision Care Plan Benefit Summary” for pricing information.

## How do I receive services from a Davis Vision network provider?

- \* Call the network provider of your choice and schedule an appointment.
  - \* Identify yourself as a Davis Vision plan participant and PCI Insurance member or covered dependent.
  - \* Provide the office with the member's ID number, and the date of birth if a covered dependent is needing services.
- It's that easy! The provider's office will verify your eligibility for services, and no claim forms or ID cards are required!

## Who are the network providers?

You may choose from any Davis Vision contracted provider or contracted retail location for your services. All Davis Vision providers are licensed providers who are extensively reviewed and credentialed to ensure that stringent standards for quality service are maintained. Please call **1-800-999-5431** to access the Interactive Voice Response (IVR) Unit, which will supply you with the names and addresses of the network providers nearest you, or you may access our website at [www.davisvision.com](http://www.davisvision.com) and utilize our “Find a Doctor” feature.

## What about out-of-network providers?

All services must be obtained from a network provider.

## Information about Laser Vision Correction Services:

Davis Vision is pleased to provide you and your eligible dependents with the opportunity to receive Laser Vision Correction Services at significant discounts through a network of experienced, credentialed surgeons (please note that some providers have flat fees equivalent to these discounts). For more information, please visit our website at [www.davisvision.com](http://www.davisvision.com) or call **1-800-999-5431**.

## Information about Mail Order Contact Lenses:

Free membership and access to a mail order replacement contact lens service, Lens 123, providing a fast and convenient way to purchase replacement contact lenses at significant savings. For more information, please call 1-800-LENS-123 (1-800-536-7123) or visit the Lens 123 website at [www.Lens123.com](http://www.Lens123.com).

## For additional information:

Please call Davis Vision at **1-800-999-5431** with questions or visit our website: [www.davisvision.com](http://www.davisvision.com). Member Service Representatives are available: Monday through Friday, 8:00 AM to 8:00 PM, Eastern Time, and; Saturday, 9:00 AM to 4:00 PM Eastern Time. Participants who use a TTY (Teletypewriter) because of a hearing or speech disability may access TTY services by calling 1-800-523-2847.

## Your rights as a patient:

Davis Vision recognizes that all patients have specific rights, including, but not limited to:

- The right to complete information about their healthcare options and consequences.
- The right to participate in all treatment decisions.
- The right to dignity, privacy, confidentiality and non-discrimination.
- The right to complain or appeal any decision.

Patients also have the responsibility:

- To provide complete and accurate information.
- To follow care instructions.

For a complete copy of *Your Rights and Responsibilities As a Patient*, please visit our website at: [www.davisvision.com](http://www.davisvision.com) or call **1-800-999-5431**. You may choose from Davis Vision contracting providers or contracted retail locations for discounted services.

# **PATIENT WARRANTY INFORMATION:**

Davis Vision is committed to providing quality service and 100% customer satisfaction. All materials that are supplied by Davis Vision's ophthalmic laboratories are covered under the following warranties.

## **\* LENS WARRANTIES: COATINGS**

- **Scratch Resistant Replacement Policy**

Davis Vision will replace, within one year from the original dispensing date\*, spectacle lenses that have become scratched under normal usage if the Scratch Resistance option was selected and paid by the patient at the time of the original order or if the option is covered in full by the group's vision care plan. This applies to all lens types and materials.

*\* Dispensing date is assumed to be 10 days after the date shipped from the Davis Vision laboratory.*

- **Anti-Reflective Coatings (ARC)**

For a period of one (1) year from the date of initial dispensing, any anti-reflective coated lenses on which the coating is peeling or cracking will be replaced with new coated or uncoated lenses of the same material, style and prescription at no charge. **NOTE:** The ARC warranty does not cover scratches.

## **\* PATIENT CHANGES**

- **Frame Style, Lens Style and/or Lens Material**

For a period of thirty (30) calendar days from the date of initial dispensing, any pair of eyewear may be returned to your provider for changes to the frames and/or lenses selected.

## **\* DOCTOR CHANGES**

- **Change of Prescription**

Your doctor may make any prescription changes necessary to ensure the best possible vision for a period of either ninety (90) calendar days for eyewear or thirty (30) calendar days for contact lenses

– both from the date of initial dispensing.

- **Non-adaptation to Progressive Addition (No-Line Bifocal) Lenses**

While the vast majority of patients are successful in adapting to the unique attributes associated with progressive lenses – providing unparalleled visual acuity – a very small segment of the population will experience a desire to return to more conventional lens designs.

For a period of sixty (60) calendar days from the date of initial dispensing, progressive lenses may be returned for replacement with conventional single vision, bifocal, or trifocal lenses at no additional cost.

**NOTE:** Any member copayments associated with the original selection of progressive addition lenses will not be refunded.

## **\* MATERIALS BREAKAGE**

- **Plan Supplied Frames and/or Lenses**

All materials provided by Davis Vision laboratories are guaranteed for one (1) year from the date of initial dispensing. Under the warranty, replacement materials identical to these originally ordered will be supplied at no cost.

- **Allergic Reaction to Frames**

An extremely small percentage of the population might find themselves allergic to some of the alloys used in the manufacture of ophthalmic frames. Should this occur, Davis Vision will provide new eyewear in an alternate frame, anytime within the first ninety (90) days from the date of initial dispensing.

## **\* GENERAL NOTES**

As it is not possible for Davis Vision to know the exact date of dispensing once materials are returned to your provider, it is assumed that dispensing occurs within ten (10) days of an order shipping from one of the Davis Vision laboratories.

Warranty periods are based on the dates associated with the original pair of eyewear. Any replacement materials provided will be covered for the balance of the original warranty period.

Warranty periods may vary by group. Please refer to your plan benefit description for more information.

*If you have any questions, please feel free to call  
1-800-28-EYES-4 (1-800-283-9374) for more information.*