

As a partner facing this unprecedented time for businesses and their employees, we want to provide as much support as possible in helping you manage care for your employees and your company. We have a variety of resources to assist you that might be helpful during this time:

- **EAP**—PCI partners with Quest Behavioral Health to provide a professional, confidential employee assistance program (EAP) as an affordable optional benefit as part of your benefit package. A full-service administrator of mental health and substance abuse benefits, Quest serves over 75,000 employees and their dependents in Pennsylvania and 11 other states.
- **Stand-Alone Virtual Care Plans**—these products offer extraordinary service to employees and can be a helpful, cost-effective supplement for companies with part time employees, employees with high deductible plans, and families with children that might have many doctor visits.
- **HR Assistance**—PCI customers have access to our in-house credentialed human resources consultant – holding SPHR, SHRM-SCP and CEBS designations, providing consultation via email or phone for assistance with day-to-day questions as well as more complex employee relations issues—from compliance assistance to policy creation and implementation, mandates, employee model notices and more—at no cost to you.
- **Business Resources for Coronavirus**—to ensure that the business community receives factual, up-to-date information and guidance on how to proceed throughout this ongoing and evolving situation, we have resources that provide helpful information you may need to navigate the current situation.
- **Special webinar for small businesses on the Coronavirus on Friday, March 27 from 11 am. to 12:30 p.m.**— presented by the PA Chamber, top business attorneys Andrew Levy and Ursula Siverling of McNees Wallace & Nurick will discuss the legal ramifications facing small business with suggestions on best practices to help them stay viable. Then we have invited a top official from the U.S. Small Business Administration to discuss the resources available to help small businesses. And Dennis Davin, Secretary – Department of Community and Economic Development will explain state-level aid that is available. Learn more at [2020 Coronavirus And Small Business Next Steps And Best Practices](#)

Again, PA Chamber Insurance is here for you. Our staff is safely working remotely and available to answer your questions or assist you in any way. You can reach our Service and Support team via phone and email: [877.463.9891](tel:877.463.9891) | service@pachamber.org. Our sales team is also available to assist you with questions and solutions to help you manage your benefits during this time.

Again, we thank you for your business. Stay safe and be well.

Brian Orsinger
Chief Operating Officer